### **REMARKS/ARGUMENTS**

This Amendment is in response to the Office Action mailed January 26, 2005 in the above-identified application for Letters Patent.

# Amendments to the Specification

The Specification has been amended to update the status of a co-pending application previously identified as Attorney Docket No. 8521.

#### Amendments to the Claims

Claims 1 - 31 were originally presented for examination.

Claims 1 and 15 are currently amended herein.

Claims 25 - 31 are cancelled herein.

Claims 1 - 24 remain in the application.

## Response to the Office Action

As set forth, in paragraph 2 of the Office Action, Claims 1 - 10, 13, 21 - 30 stand rejected under 35 U.S.C. 102(e) as being anticipated by Kemp et al. US Pub. No. 2002/0078160 A1.

As set forth in paragraph 3 of the Office Action, Claims 11 - 12 and 19 - 20 stand rejected under 35 U.S.C. 103(a) as being unpatentable over Kemp et al. US Pub. No. 2002/0078160 A1 in view of Sehr US Pub. No. 2002/0100802 A1.

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As noted in the first paragraph, under <u>Summary of the Invention</u>, page 3 of the present application:

"It is the primary object of this invention to provide users with the ability to obtain, at a remote printer, a permanent record of a rendered service."

More specifically, the invention is directed to situations where a user contacts a service provider, such as an airline, digital photo processor, rebate coupon service etc., via a mobile computing and/or communication device (which does not include an attached or integrated printer) to initiate and complete a service transaction and would like to obtain a permanent record of the transaction at a remote printer chosen and designated by the user. This provides the user with a much more convenient alternative to doing these types of transactions at a fixed location computer that has an attached or integrated local printer.

To more clearly point out the patentably distinguishing features of their invention, Applicants have amended herein independent method Claim 1 and independent system Claim 15 which are similar in most respects.

For convenience, Claim 1 (currently amended) is re-produced below. As noted, Claim 15 (currently amended) is very similar and need not be re-produced here.

Claim 1 (currently amended): A method of providing a service and generating, at the location of a <u>user chosen and designated remote</u> printer, a permanent record of said service, wherein, before generating the permanent record, data necessary to provide said service and data necessary to provide said permanent record are processed by at least one remote server <u>operated by a service provider</u>, said method comprising the steps of:

- (A) receiving over a data communications network at a remote service provider receiving center, from a user operated communications device, a request for the service and said data necessary to provide the service including user provided data identifying and specifying said user chosen remote printer and data regarding how to address and access said remote printer over a data communications network, said receiving center comprising at least one service provider operated remote server; said data necessary to provide the service being processed to generate data required for the service;
- (B) processing on said service provider operated remote server said data required for the service and other stored data to generate input data for a specific and identified user chosen and designated remote printer;
- (C) transmitting by said service provider over a data communication

  network to said specific user designated remote printer said input data,
  said input being rendered by the specific printer as the permanent
  record of said service.

The following comments apply to both Claims 1 and 15 as currently amended.

In these claims, the remote printer is now more clearly described as a <u>user</u> <u>chosen and designated remote</u> printer. To carry out the purpose of having the remote service provider deliver the input data for the permanent record to the user chosen and designated remote printer, as now set forth in these amended claims, the user must provide the service provider with the data necessary to provide the service <u>including</u> <u>user provided data identifying and specifying said user chosen remote printer and</u> <u>data regarding how to address and access said remote printer over a data</u> <u>communications network</u>.

Thus, when using the methods and systems embodying the present invention, it is the user who is allowed to select a convenient location of the printer to which the permanent record will be printed rather than having the service provider printing it on a remote printer of its choosing and designation after the printed record would have to be shipped or delivered to the user.

In rejecting Claims 1 - 10, 13 - 18, 21 - 30 under 35 U.S.C.102(e) as being anticipated by Kemp et al. US PUB.(20020078160), the Office Action points out elements of those claims before the amendments of Claims 1 and 15 herein.

Kemp is directed to a remote printing service provided by a company like Kinkos®. A user sends a file to Kinkos® over a data network, such as the Internet, to be printed on the service provider printers at its print shop -- see Service Provider (Print Shop) in Figs. 1 and 3 including local Kinkos® printers 21, 23, 24, 25 and 26 and paragraph [0056]. After the service provider prints the customer's job, the printer items are to be shipped or delivered to the user, or the user stops by to pick up these items -- see paragraph [0066].

The Kemp reference does not show, disclose, teach or suggest a method or system in which the permanent record is printed on a remote printer *chosen and designated by the user* for his convenience. Because Kemp does not disclose such a method or system, this reference neither shows, discloses, teaches nor suggests a system or method in which the user chooses and designates the remote printer and the user provides the service provider with data necessary to provide the service *including user provided data identifying and specifying said user chosen remote printer and data regarding how to address and access said remote printer over a data communications network* as now set forth in currently amended Claims 1 and 15.

In rejecting Claims 11 - 12 and 19 - 20 under 35 U.S.C. 103(a) the Office Action states these claims are unpatentable over Kemp et al. US PUB. (20020078160) in view of Sehr US Pub. (20020100802).

Sehr is directed to a system and method utilizing passport documents and is aimed at the travel industry. The user applies for and is issued a computerized data card (SmartCard) which is recognized by one or multiple service providers including airlines, banks, stores, etc. The user interfaces with the Sehr system by inserting his card into a variety of card reading machines operated by such service provider. In certain embodiments the service provider machines include a printer which allows the user standing in front of the machine to print out hard copies of tickets, travel statements and expense reports. The printer and its location are controlled by the service provider. There is no option for the user to have a document printed out at a remote printer that is more convenient for the user.

Thus, the Kemp reference does not show, disclose, teach or suggest a method or system in which the permanent record is printed on a remote printer chosen and designated by the user for his convenience. Because Sehr does not disclose such a method or system, this reference neither shows, discloses, teaches nor suggests a system or method in which the user chooses and designates the remote printer and the user provides the service provider with data necessary to provide the service including user provided data identifying and specifying said user chosen remote printer and data regarding how to address and access said remote printer over a data communications network as now set forth in currently amended Claims 1 and 15.

For the reasons stated above, Applicants respectfully submit that neither Kemp nor Sehr, whether taken alone or in combination, anticipates nor make obvious the Applicants' invention set forth in Claims 1 and 15 as currently amended and respectfully request that these claims be allowed.

Dependent method Claims 2 - 14 depend directly or indirectly from independent amended method Claim 1 and add further limitations thereto. Similarly, dependent system Claims 16 - 24 depend directly or indirectly from independent amended systems Claim 15 and add further limitations thereto. These limitations further define the remote servers as including receiving, transaction and printing servers; further define requested services as the production of an event ticket, a coupon, an image, or a compound document; and set forth that the service provider processes the user provided data to produce an optimal quality print for the specific user chosen and designated specific remote printer. Such limitations, when combined with the user chosen and designated specific remote printer features of the respective amended parent Claims 1 and 15, provide dependent claims which are not shown, disclosed, taught or suggested by Kemp or Sehr whether these cited reference are taken alone or in combination.

For these reasons, and those set forth above pertaining to amended Claims 1 and 15, Applicants respectfully submit that dependent Claims 2 - 14, and 16 - 24 clearly and patentable distinguish over the cited prior art and respectfully request that these claims be allowed.

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For all of the above reasons, Applicants submit that the Specification and Claims are now in proper form, and that the Claims all patentably define over the prior art. Therefore, Applicants submit that this Application is now in condition for allowance, which action they respectfully solicit.

Respectfully submitted,

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#### **CERTIFICATE OF MAILING**

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450

Date: April 14, 2005

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